How to Utilize Knowledge Management Tools (KMTs)
My Plan Administration Account (My PAA)

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PBGC
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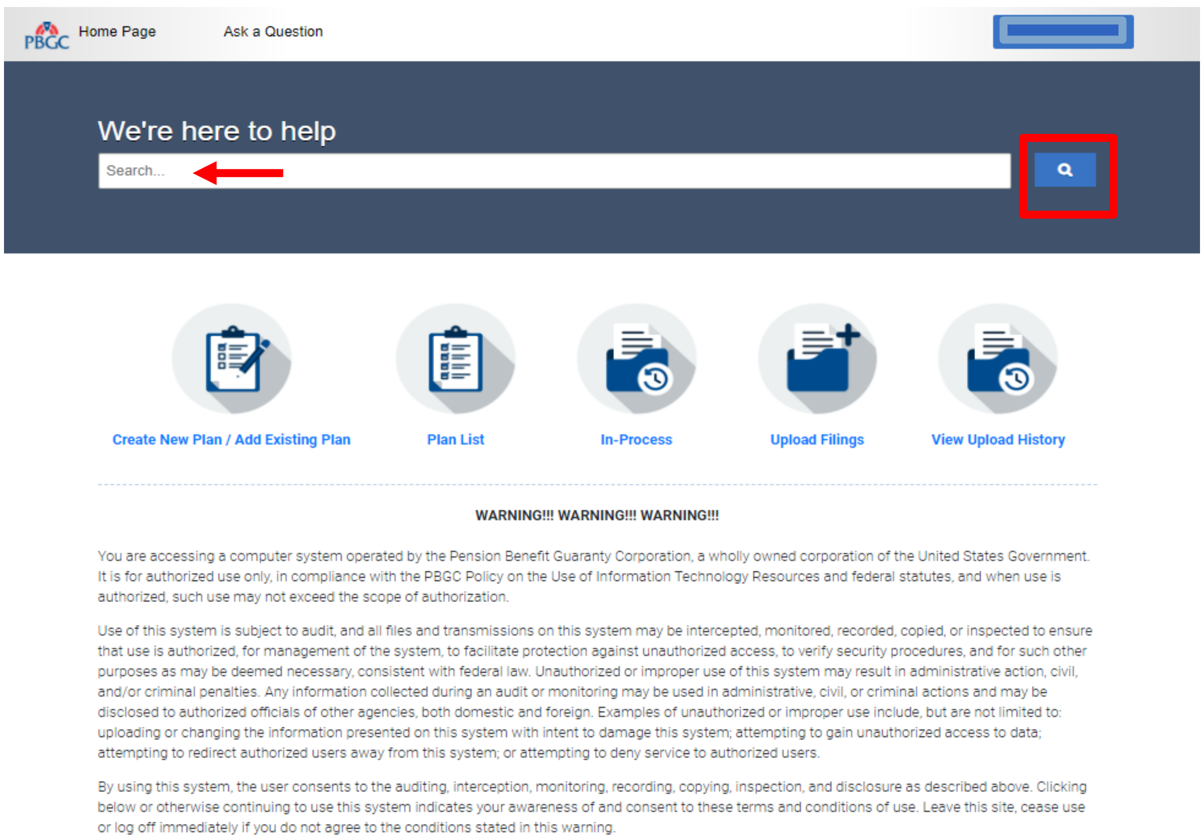
How to use the Knowledge Management Tools (KMTs)

What are Knowledge Management Tools (KMTs)?

- The KMTs are used to provide guidance on how to navigate throughout My PAA, and to provide answers and resources to common questions.
- Click inside the search bar and type in a word, question, action, etc. pertaining to the information you are trying to retrieve. Then hit “Enter” on your keyboard or click the magnifying glass button to the right of the search bar.



How to use the Knowledge Management Tools (KMTs)

Published Answers

- A list of Published Answers, most relevant to what you entered in the search bar, will appear as hyperlinks.
- Click the link most relevant to what you are looking for. If these Published Answers don't appear to be what you are looking for click on "Show more Published Answers."
- You can refine your search by selecting the appropriate product and/or category.

*Please note that you may provide any suggestions or concerns you may have about My PAA to PBGC. Simply click on "Give Feedback" in the Contact Us box, and a pop-up will appear where you can provide your statement(s). Click "Submit" when finished, and PBGC will follow up if necessary.