How to Utilize Knowledge Management Tools (KMTs)
My Plan Administration Account (My PAA)

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What are Knowledge Management Tools (KMTs)?

- The KMTs are used to provide guidance on how to navigate throughout My PAA, and to provide answers and resources to common questions.
- Click inside the search bar and type in a word, question, action, etc. pertaining to the information you are trying to retrieve. Then hit “Enter” on your keyboard or click the magnifying glass button to the right of the search bar.
Published Answers

- A list of Published Answers, most relevant to what you entered in the search bar, will appear as hyperlinks.
- Click the link most relevant to what you are looking for. If these Published Answers don’t appear to be what you are looking for click on “Show more Published Answers.”
- You can refine your search by selecting the appropriate product and/or category.

*Please note that you may provide any suggestions or concerns you may have about My PAA to PBGC. Simply click on “Give Feedback” in the Contact Us box, and a pop-up will appear where you can provide your statement(s). Click “Submit” when finished, and PBGC will follow up if necessary.