

**How to Submit a Request to PBGC:
Refund, Penalty RFR, and Other Request and
Correspondence
&
How to View the Status of the Request
My Plan Administration Account (My PAA)**

Last Updated:
April 20th, 2021

How to Submit a Request (e.g., Refund, RFR, etc.)

Login

- ▶ From the Home Page, click on the "Log in or Sign up" button to log in.
- ▶ Enter your Username into the field labeled username on the My PAA log in pop-up
- ▶ Enter your Password into the field labeled "Password."
- ▶ Click on the "Log in" button.

The screenshot shows a web browser window with a grey background. A blue pop-up window titled "Please log in to continue" is centered. The pop-up has a close button (X) in the top right corner. Inside the pop-up, there is a link "Please see What's New and How To Use MyPAA here." and a link "Log In or Create an Account". Below these are two input fields: "Username" with a person icon and "Password" with a lock icon. A link "Forgot your username or password?" is below the password field. A warning message states: "Note: You can only use this self-service find username/ reset password link if your account is not already disabled. Your account will become disabled upon the 5th unsuccessful login attempt." Below this is a "WARNING!!! WARNING!!! WARNING!!!" section. The bottom of the pop-up has "Log In" and "Cancel" buttons. A red arrow points from the "Log in or Sign up" button in the top right corner of the grey background to the "Username" input field in the pop-up.

Home Page Ask a Question

Create New Plan / A

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Filing Status

Once a filing is drafted,
required? If an Actuary

How to make

Please log in to continue

Please see What's New and How To Use MyPAA here.

Log In or Create an Account

Username

Password

Forgot your username or password?

Note: You can only use this self-service find username/ reset password link if your account is not already disabled.

Your account will become disabled upon the 5th unsuccessful login attempt.

WARNING!!! WARNING!!! WARNING!!!

You are accessing a computer system operated by the Pension Benefit Guaranty Corporation, a wholly owned corporation of the United States Government. It is for authorized use only, in compliance with the PBGC Policy on the Use of Information Technology Resources and federal statutes, and when use is authorized, such use may not exceed the scope of authorization.

Use of this system is subject to audit, and all files and transmissions on this system may be intercepted, monitored, recorded, copied, or inspected to ensure that use is authorized, for management of the system, to facilitate protection against unauthorized access, to verify security procedures, and for such other purposes as may be deemed necessary, consistent with federal law. Unauthorized or improper use of this system may result in administrative action, civil, and/or criminal penalties. Any information collected during an audit or monitoring may be used in administrative, civil, or criminal actions and may be disclosed to authorized officials of other agencies, both domestic and foreign. Examples of unauthorized or improper use include, but are not limited to: uploading or changing the information presented on this system with intent to damage this system; attempting to gain unauthorized access to data; attempting to redirect authorized users away from this system; or attempting to deny service to authorized users.

By using this system, the user consents to the auditing, interception, monitoring, recording, copying, inspection, and disclosure as described above. Clicking below or otherwise continuing to use this system indicates your awareness of and consent to these terms and conditions of use. Leave this site, cease use or log off immediately if you do not agree to the conditions stated in this warning.

Log In Cancel

Log in or Sign up

New Upload History

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How to Submit a Request (e.g., Refund, RFR, etc.)

Plan List Page

- ▶ Once you have logged in, click on the “Plan List” icon or link from the Home Page.
- ▶ From the Plan List Page, click on the “Plan Details” button for the plan you would like to submit a request for.
- To successfully submit a request, the plan must be associated with your account.
- Please keep in mind that you must be the Plan Admin or Plan Admin Rep to submit a Refund Request. This option will not be available if you do not have this role associated with the account.
- You can search or sort the columns to find a particular plan

Home Page

Ask a Question

We're here to help

Q

Create New Plan / Add Existing Plan

Plan List

In-Process

Upload Filings

View Upload History

WARNING!!! WARNING!!! WARNING!!!

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Use of this system is subject to audit, and all files and transmissions on this system may be intercepted, monitored, recorded, copied, or inspected to ensure that use is authorized, for management of the system, to facilitate protection against unauthorized access, to verify security procedures, and for such other purposes as may be deemed necessary, consistent with federal law. Unauthorized or improper use of this system may result in administrative action, civil, and/or criminal penalties. Any information collected during an audit or monitoring may be used in administrative, civil, or criminal actions and may be disclosed to authorized officials of other agencies, both domestic and foreign. Examples of unauthorized or improper use include, but are not limited to: uploading or changing the information presented on this system with intent to damage this system; attempting to gain unauthorized access to data; attempting to redirect authorized users away from this system; or attempting to deny service to authorized users.

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Plans in your My PAA Account

Show 10 entries

ID	Plan ID	EIN	PN	Name	
197861		123456789	001	Test #1 DBPP	<div><div>CREATE FILING</div><div>PLAN DETAILS</div></div>
197862	2312046	111111111	001	TEST TEST DBP	<div><div>CREATE FILING</div><div>PLAN DETAILS</div></div>
197863	2312051	987654321	002	ABC 123 DBPP	<div><div>CREATE FILING</div><div>PLAN DETAILS</div></div>
197864		111111111	001	TEST TEST DBP1	<div><div>CREATE FILING</div><div>PLAN DETAILS</div></div>
197865	2312071	123456789	012	1TEST TEST DBP	<div><div>CREATE FILING</div><div>PLAN DETAILS</div></div>




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How to Submit a Request (e.g., Refund, RFR, etc.)

Plan Details Page

- ▶ Below the “PLAN ADMIN DETAILS” button, click on the “Submit Request” link.

 Home Page

Ask a Question

johndoe@t... ▾


Plan Details

Plan ID: 2352364
Plan Name: Test Plan
EIN: 111111111 **PN:** 111
Plan Status: Inactive

Plan Effective Date: 01/01/2018
Coverage Date: N/A
Adoption Date: N/A
Plan Sponsor: No Value

PLAN ADMIN DETAILS

PLAN CONTACT DETAILS

 EDIT

[Create Filing](#)

[Manage Roles](#)

[Account History](#)

[Payment Voucher](#)

[Submit Request](#)

[Check Status of Request](#)

[View Correspondence](#)

Premium Filings

Show entries Search:

Filing ID	PYC	Submit Date	Status		
212110	01/01/2018		Pending Payment Info	FILING DETAILS	FILING RECEIPT
212109	01/01/2018	03/20/2021	Submitted/Pending Processing	FILING DETAILS	FILING RECEIPT
212106	01/01/2019		Draft	FILING DETAILS	FILING RECEIPT
212105	01/01/2020		Pending Actuary	FILING DETAILS	FILING RECEIPT


BACK TO PLAN LIST

How to Submit a Request (e.g., Refund, RFR, etc.)

Submit Request Page

Submit Service Request

- ▶ Select which type of service request you would like to submit:
 - Refund Request: If you have a credit/overpayment on a particular plan year and do not wish to use it as a credit towards premium amount due for the next plan year (continue to slide 6).
 - Request for Reconsideration of Penalty: If you have received a Statement of Account (SOA), and was charged penalty, you can contest the charges (continue to slide 14).
 - Other Requests & Correspondence: If you have received correspondence from the PBGC and would like further explanation or would simply like to respond (continue to slide 18).
- ▶ Once you have selected the appropriate request, click the “Next” button.

 Home Page


Ask a Question


Search...


johndoe@t...


Submit Request


Published 07/31/2020 02:04 PM | Updated 01/27/2021 11:27 AM


 Main Menu

 Submit Service Requests

 Refund Request

 Request for Reconsiderat... of Penalty

 Other Requests & Correspondence...

 Summary

Submit Service Requests

Plan Name: TEST TEST DBP
EIN: 111111111 PN: 001

Please select the service request type to proceed:

☐ Refund Request

☐ Request for Reconsideration of Penalty

☐ Other Requests & Correspondence

Next

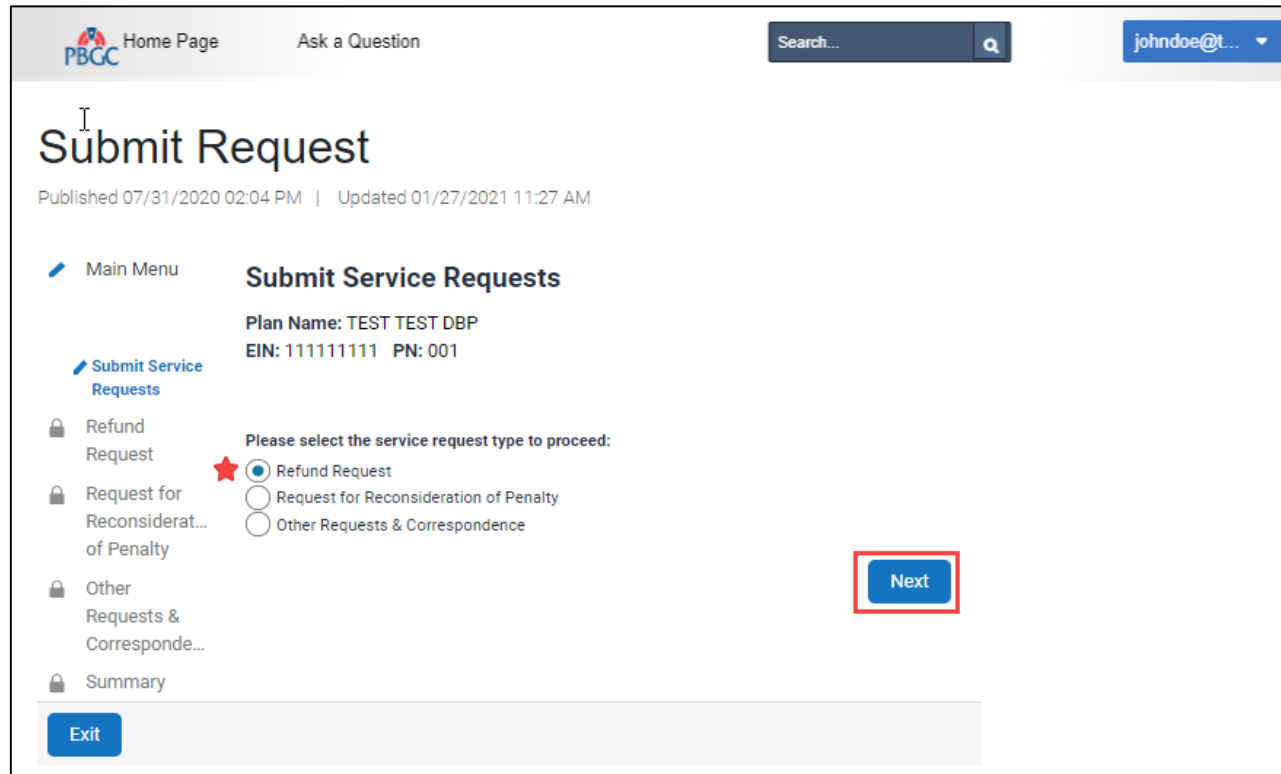
Exit

How to Submit a Refund Request

Submit Request Page

Premium Refund Request

- ▶ Select the “Refund Request” radio button and click on the “Next” button.
- ▶ Please note that you can only request a refund as the Plan Admin/Plan Admin Rep.
 - Please see the “How to Add/Remove and Update Roles of Filing Members” demo for step-by-step instructions on updating your role.
- ▶ You will only be able to request a refund if, according to PBGC’s records there is a valid overpayment/credit available.
 - Please see the “How to View an Account History for a Plan” demo for step-by-step instructions on how to retrieve an Account History.




The screenshot shows the PBGC 'Submit Request' page. At the top, there's a navigation bar with 'Home Page', 'Ask a Question', a search bar, and a user profile 'johndoe@t...'. The main heading is 'Submit Request' with a cursor icon above it. Below the heading, it says 'Published 07/31/2020 02:04 PM | Updated 01/27/2021 11:27 AM'. On the left is a 'Main Menu' with links: 'Submit Service Requests' (active), 'Refund Request', 'Request for Reconsiderat... of Penalty', 'Other Requests & Corresponden...', and 'Summary'. The main content area is titled 'Submit Service Requests' and shows 'Plan Name: TEST TEST DBP' and 'EIN: 111111111 PN: 001'. Below this, it says 'Please select the service request type to proceed:' with three radio button options: 'Refund Request' (selected and marked with a red star), 'Request for Reconsideration of Penalty', and 'Other Requests & Correspondence'. A red box highlights the 'Next' button at the bottom right. An 'Exit' button is at the bottom left.

How to Submit a Refund Request


Submit Request Page


Premium Refund Request

- ▶ My PAA will automatically display one, or all plan years that have a valid overpayment/credit.
- ▶ To request a refund for that particular plan year, check the “Request Refund” checkbox for the corresponding plan year.
- ▶ Note: You may only submit a refund request for a premium overpayment if it is within statute of limitations (i.e., non-SOL plan years)

 Home Page

Ask a Question


Search... 


john.doe@t... 


Submit Request


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✓ Main Menu

 Refund Request

 Premium Refund Request

 Request for Reconsiderat... of Penalty



 Other Requests & Corresponden...

 Summary

Premium Refund Request

Plan Name: TEST TEST DBP
EIN: 111111111 PN: 001

All plan years with a premium overpayment and within statute of limitations are listed below, per PBGC records. Please indicate for which plan years you would like to request a refund.

PYC:	Overpayment Amount:	Request Refund
01/01/2021 	\$10000.00	<input type="checkbox"/>
01/01/2020 	\$1500.00	<input type="checkbox"/>

Back

Next


Exit

How to Submit a Refund Request


Submit Request Page


Refund Mailing Address

- ▶ Once you have selected the appropriate plan year(s) you are requesting a refund for, please provide a valid mailing address.
 - Even if you are requesting an ACH, if the refund cannot be completed through that channel, the refund will be issued via paper check mailed to the provided address.
- ▶ After the information has been provided and validated, click on the “Next” button.

 Home Page

Ask a Question

Search... 

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Submit Request

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✓ Main Menu

✓ Refund Request

✓ Premium Refund Request

✓ Refund Mailing Address

Request for Reconsiderat... of Penalty

Other Requests & Correspondence

Summary

Refund Mailing Address

Plan Name: TEST TEST DBP
EIN: 111111111 **PN:** 001


Please complete the following mailing address information for All refund requests. Please note that if a requested ACH refund cannot be completed (which infrequently occurs), the refund will be issued by check using this information. For additional details, click [here](#).

Please note that the Department of Treasury may reduce the amount of the refund to offset any past-due amounts you owe to another Federal agency. See 26 U.S.C. § 6402(d)(1).

Payee Name: TEST TEST DBP

Mailing Address:


Attn To:

Country


Address 1:

Address 2:

City:

State:


Zip:

Back

Next


Exit

How to Submit a Refund Request


Submit Request Page


Premium Refund Option

- ▶ There are two available options on how you would like to receive the refund:
 - ACH (No Fed wire)
 - Paper check sent via USPS

 Home Page

Ask a Question


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Submit Request


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 Refund Request


✓ Premium Refund Request

✓ Refund Mailing Address

 **Premium Refund Option**

 Request for Reconsiderat... of Penalty

 Other Requests & Corresponden...

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Exit

Premium Refund Option

Plan Name: TEST TEST DBP
EIN: 111111111 **PN:** 001

Refund Option:

☐

 I want a refund by ACH (No Fed wires)

☐

 I want a refund by mailed check (the payee name & mailing address will be used)

How to Submit a Refund Request

Submit Request Page

Premium Refund Option

- ▶ If you choose to be refunded via ACH, please provide valid banking information:
 - Account Holder's Name
 - Account Type (Checking/Savings)
 - Routing Number (9-digits)
 - Account Number (at least 3-digits)
 - Bank Name
- ▶ If you choose to be refunded via paper check, the information provided on the previous screen will be used.
- ▶ Once an option is selected, click the "Next" button.

Home Page Ask a Question Search... johndoe@t...

Submit Request

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- Premium Refund Option**
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- Summary

Premium Refund Option

Plan Name: TEST TEST DBP
EIN: 111111111 PN: 001

Refund Option:

☒ I want a refund by ACH (No Fed wires)
☐ I want a refund by mailed check (the payee name & mailing address will be used)

Important: Please be sure your account does not have an "ACH Debit Block." If your account has an "ACH Debit Block", please provide the PBGC Company ID "160100606" to your financial institution before you submit your payment so they may authorize PBGC to debit our account. Without this authorization, your financial institution may reject the processing of your payment. A Debit Block is the most common reason for failed ACH payments.

Account Holder Name:

Select Account Type: ☐ Checking ☐ Savings

Routing Number: 9 Digits

Confirm Routing Number: 9 Digits

Account Number: 3 Digit Minimum

Confirm Account Number: 3 Digit Minimum

Back Next Exit

Search... johndoe@t...

Back Next

Premium Refund Option

Plan Name: TEST TEST DBP
EIN: 111111111 PN: 001

Refund Option:

☐ I want a refund by ACH (No Fed wires)
☒ I want a refund by mailed check (the payee name & mailing address will be used)

Request for Reconsiderat... of Penalty

Other Requests & Corresponden...

Summary


Back Next

How to Submit a Refund Request


Submit Request Page


Refund Comments

- ▶ You may also include attachments, which are optional, with your Refund Request.
 - PDF, Microsoft Word and Excel files are accepted.
 - Each file may not exceed 10MB.
 - All files total may not exceed 50MB.
- ▶ You may also include comments, which are optional, with your Refund Request.
 - Characters for the comments may not exceed the 400 limit.
- ▶ If any information has been provided, please review and validate, and then click the “Next” button.

 Home Page

Ask a Question

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Submit Request

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✓ Refund Request

✓ Premium Refund Request

✓ Refund Mailing Address

✓ Premium Refund Option

Refund Comments

Request for Reconsiderat... of Penalty

Other Requests & Corresponden...

Summary

Refund Comments

Plan Name: TEST TEST DBP

EIN: 111111111 PN: 001

Attachments (optional):

Attach additional documents:

Add

Note: Any files selected must be a single PDF, Microsoft Word or Microsoft Excel file which can not exceed 10MB individually and all attachments 50MB in total.

Comments (optional):


400/400 characters remaining

Maximum number of characters is 400

Back

Next

Exit



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How to Submit a Refund Request

Submit Request Page

Summary - Refund Request

- ▶ Before submission, please review all the items on the Summary Page to confirm the information is valid.
- ▶ If any changes must be made, please click the “Back” button to return to the previous pages.
- ▶ If the information is correct, click the “Submit” button to send the request to PBGC.

 Home Page

Ask a Question

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Submit Request

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✓ Main Menu

✓ Refund Request

✓ Request for Reconsiderat... of Penalty

✓ Other Requests & Corresponden...

✓ Summary

Summary - Refund Request

Summary - Refund Request

Please review the information below. Navigate back and revise if necessary otherwise, please proceed with the submission of this request.
The pertinent details for this request are as follows:

EIN: 111111111

PN: 001

PYC & Refund Amount:

01/01/2020

\$1500.00

Payee Name:

TEST TEST DBP

Attention To:

John Paul Doe

Mailing Address:

2384 Raindrop Way
Springfield, VA 22341
United States (US)

Refund Method Selected:

Mailed Check

Attachment:

pdf


Test 123.pdf

Comments:

Testing comments section. Refund my \$money please!

Back

Submit



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How to Submit a Refund Request


Submit Request Page


Confirmation

- ▶ Once the request has been successfully submitted, you will be able to track the request on the “Check Status of Request” Page from the Plan Details Page.
- ▶ If you have additional comments, you may also refer to your Account Activity History.
 - Please refer to How to View My PAA Account Activity History Demo for more information.
- ▶ You may now continue with any further premium-related task for this plan by clicking on the “Back to Plan Details” button.

 Home Page

Ask a Question

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john.doe@t... 

Submit Request


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✓ Main Menu


✓ Refund Request

✓ Request for Reconsiderat... of Penalty

✓ Other Requests & Corresponden...

 Summary

✓ Summary - Refund Request

 Confirmation

Confirmation

Your Premium Refund Request has been successfully submitted.

Plan Details:
Payee Name: TEST TEST DBP
EIN/PN: 111111111/001

To check the status of this request click on the Plan Details button below. Then select the "Check Status of Request" link above the premium filing section.

If you have any questions about the status of this request, please send an email to pbgc_premiums@custhelp.com or call 1-800-736-2444 or 202-326-4242 and select the "premium" option. When you contact us, please reference the plan's EIN/PN shown above. Note: TTY/TDD users may call the Federal Relay Service toll-free at 1-800-877-8339 and ask to be connected to 1-800-736-2444.


Back to Plan Details

How to Submit a Request for Reconsideration (RFR)


Submit Request Page


Request for Reconsideration of Penalty (RFR)

- ▶ Select the “Request for Reconsideration of Penalty” radio button and click on the “Next” button.
- ▶ It is important to note that you will only be able to submit an RFR if there is valid penalty charged to a plan, and you should only submit an RFR once a Statement of Account (SOA) has been received by the plan.

 Home Page


Ask a Question


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johndoe@t... 


Submit Request


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 Main Menu


 expose plan debug

 **Submit Service Requests**

 Refund Request

 Request for Reconsiderat... of Penalty

 Other Requests & Correspondence...

 Summary

Submit Service Requests

Plan Name: TEST TEST DBP
EIN: 111111111 PN: 001

Please select the service request type to proceed:

☐ Refund Request

☒ Request for Reconsideration of Penalty

☐ Other Requests & Correspondence

Next


Exit

How to Submit a Request for Reconsideration (RFR)


Submit Request Page


Confirmation

- ▶ Once the request has been successfully submitted, you will be able to track the request on the “Check Status of Request” Page from the Plan Details Page.
- ▶ If you have additional comments, you may also refer to your Account Activity History.
 - Please refer to our How to View My PAA Account Activity History Demo for more information.
- ▶ You may now continue with any further premium-related task for this plan by clicking on the “Back to Plan Details” button.

 Home Page

Ask a Question

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Submit Request

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✓ Refund Request

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✓ Other Requests & Corresponden...

✎ Summary

✓ Summary - Request for Reconsideration of Penalty

✎ Confirmation

Confirmation


Your Request for Reconsideration of accrued penalty has been successfully submitted.

Plan Details:
Plan Name: TEST TEST DBP
EIN/PN: 111111111/001

To check the status of this request click on the Plan Details button below. Then select the "Check Status of Request" link above the premium filing section.

If you have any questions about the status of this request, please send an email to pbgc_premiums@custhelp.com or call 1-800-736-2444 or 202-326-4242 and select the "premium" option. When you contact us, please reference the plan's EIN/PN shown above. Note: TTY/TDD users may call the Federal Relay Service toll-free at 1-800-877-8339 and ask to be connected to 1-800-736-2444.

Back to Plan Details



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How to Submit Other Requests & Correspondence


Submit Request Page


Other Request & Correspondence

- ▶ Select the “Other Requests & Correspondence” radio button and click on the “Next” button.
- ▶ This option is available to respond to any correspondence that may have been received from the PBGC, request a premium-related action from the PBGC, or you may simply provide informational material to the PBGC pertaining to your plan.

 Home Page


Ask a Question






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Submit Request

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 Main Menu

- ✓ expose plan debug
-  **Submit Service Requests**
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-  Request for Reconsiderat... of Penalty
-  Other Requests & Correspondence...
-  Summary

Submit Service Requests

Plan Name: TEST TEST DBP
EIN: 111111111 PN: 001

Please select the service request type to proceed:

☐ Refund Request

☐ Request for Reconsideration of Penalty

☒ Other Requests & Correspondence

Next


Exit

How to Submit Other Requests & Correspondence

Submit Request Page

Other Request & Correspondence

- ▶ Select the request type you are submitting to the PBGC.
 - Response to “Statement of Account”
 - Response to “Past Due Filing Notice”
 - Response to ERISA 4071 Penalty Assessment
 - Response to “Notice of Filing Error”
 - Other Correspondence – PBGC response required
 - Other correspondence – No PBGC response required
 - Request re: Lookback Rule
 - Submit Pre-2014 Paper Filings / 2020 CSEC
- ▶ After you have selected the request type you are submitting to the PBGC, scroll down to input more information, which is continued on the next slide.

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Submit Request

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- Other Requests & Correspondence
- Summary

Other Requests & Correspondence

Plan Name: TEST TEST DBP
EIN: 111111111 PN: 001

General Information

The "Other Requests" page is intended as a portal for My PAA practitioners to upload correspondence directly to the PBGC, whether there is an action tied to the document or not.

This page should take the place of sending an email (for the majority of actionable requests), making a phone call, or having to actually send a paper document in the mail (which would have otherwise been mailed to PBGC's correspondence lockbox). We expect the majority of items submitted via this page to include an attachment. The drop down selection on this page contains a list of common inquiry topics from PBGC practitioners. Additional detail for each selection can be found by clicking on the instructions [here](#).

When the request has been successfully submitted, the filing team will receive a confirmation email that includes the Service Request ID.

You can then track the status of any request created from this page by clicking on the "Check Status of Request" Quick Link from the Plan Page, where full status details are provided.

Please send an email to pbgc_premiums@custhelp.com if you have any questions with this feature.

Plan Name:

Employer Identification Number (EIN):

Plan Number (PN):

Request Type:

Attachments (optional):

Please select and upload the document(s) associated with your Other Requests. Additional information related to Other Requests can be found by clicking on the instructions [here](#).

Select and Attach File:

Note: Any files selected must be a single PDF, Microsoft Word or Microsoft Excel file which can not exceed 10MB individually and all attachments 50MB in total.

How to Submit Other Requests & Correspondence

Submit Request Page

Other Request & Correspondence

- ▶ You can add additional attachments to your request.
 - You may upload multiple files.
 - PDF, Microsoft Word and/or Excel files are accepted.
 - File may not exceed 10MB individually and 50MB in total.
- ▶ You may provide additional comments with your request. Comments may not exceed 400 characters.
- ▶ Although the attachment(s) and comments are optional, please provide one or the other, so the PBGC Premium Customer Support staff can better assist you with your needs.
- ▶ Once all the fields have been completed, click the “Next” button.

Please send an email to pbgc_premiums@custhelp.com if you have any questions with this feature.

Plan Name:

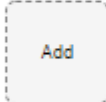
Employer Identification Number (EIN): Plan Number (PN):

Request Type:

Attachments (optional):

Please select and upload the document(s) associated with your Other Requests. Additional information related to Other Requests can be found by clicking on the instructions [here](#).

Select and Attach File:

 Add

Note: Any files selected must be a single PDF, Microsoft Word or Microsoft Excel file which can not exceed 10MB individually and all attachments 50MB in total.

Comments (optional):


400/400 characters remaining

How to Submit Other Requests & Correspondence


Submit Request Page


Other Request & Correspondence

- ▶ Summary of your request will display based on the input from the previous screen.
- ▶ Please ensure the information is accurate, then click the “Submit” button.

 Home Page

Ask a Question

Search... 

johndoe@t... 

Submit Request


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✓ Main Menu

✓ Refund Request

✓ Request for Reconsiderat... of Penalty

✓ Other Requests & Correspondence...

 Summary

 Summary - Other Requests & Correspondence

Summary - Other Requests & Correspondence

Please review the information below. Navigate back and revise if necessary otherwise, please proceed with the submission of this request.
The pertinent details for this request are as follows:

EIN:

111111111

PN:

001

Plan Name:


TEST TEST DBP

Request Type:

Other correspondence - PBGC response required

Attachments:

pdf



[Test 123.pdf](#)


Comments:

I'd like to include this attachment for my 2021 filing.

Back

Submit

Exit



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How to Submit Other Requests & Correspondence

Submit Request Page

Confirmation

- ▶ Once the request has been successfully submitted, you will be able to track the request on the “Check Status of Request” Page from the Plan Details Page.
- ▶ If you have additional comments, you may also refer to your Account Activity History.
 - Please refer to How to View My PAA Account Activity History Demo for more information.
- ▶ You may now continue with any further premium-related task for this plan by clicking on the “Back to Plan Details” button.

 Home Page Ask a Question Search... johndoe@t...

Submit Request

Published 07/31/2020 02:04 PM | Updated 01/27/2021 11:27 AM

- ✓ Main Menu
- ✓ Refund Request
- ✓ Request for Reconsiderat... of Penalty
- ✓ Other Requests & Correspondence...
- ✎ Summary
 - ✓ Summary - Other Requests & Correspondence
 - ✎ Confirmation

Confirmation

Your **Other correspondence - PBGC response required** Request has been successfully submitted.

Plan Details:
Plan Name: TEST TEST DBP
EIN/PN: 111111111/001

To check the status of this request click on the Plan Details button below. Then select the "Check Status of Request" link above the premium filing section.


If you have any questions about the status of this request, please send an email to pbgc_premiums@custhelp.com or call 1-800-736-2444 or 202-326-4242 and select the "premium" option. When you contact us, please reference the plan's EIN/PN shown above. Note: TTY/TDD users may call the Federal Relay Service toll-free at 1-800-877-8339 and ask to be connected to 1-800-736-2444.

Back to Plan Details


How to View the Status of the Request (e.g., Refund, RFR, etc.)


Plan Details Page

- ▶ Once you are on the Plan Details Page for the appropriate plan, click on the “Check Status of Request” link.
- ▶ This will provide a list of all requests submitted to PBGC after 12/31/2017.

 Home Page

Ask a Question

Search... 

johndoe@t... 

Plan Details

Plan ID: 2312046

Plan Name: TEST TEST DBP

EIN: 111111111 **PN:** 001

Plan Status: Active

Plan Effective Date: 01/01/2020


Coverage Date: 01/01/2020

Adoption Date: 01/01/2020

Plan Sponsor: John Doe

PLAN ADMIN DETAILS

PLAN CONTACT DETAILS

 EDIT

[Create Filing](#)

[Manage Roles](#)


[Account History](#)

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[Submit Request](#)

[Check Status of Request](#)


[View Correspondence](#)

 **Premium Filings**


How to View the Status of the Request (e.g., Refund, RFR, etc.)


Check Status of Request Page


- ▶ If you have any questions pertaining to items listed in this chart, please click on “Ask a Question” in the top of the toolbar and include the request ID. You may also refer to your Account Activity History, and directly respond to the open action listed.
 - Please refer to How to View My PAA Account Activity History Demo for more information.
- ▶ Generally, items with a “Complete” status should have an associated letter, viewable from the View Correspondence link on the Plan Details Page.
- ▶ It is common for plans to not have any items listed on the page. The phrase, “No results found.” will appear in the table.

 Home Page

Ask a Question

Search... 

davis.ashle... 

Search your list of plans 

The chart below displays the detail of certain plan specific requests which the PBGC is tracking, created after 12/31/2017. The chart includes all requests that filing team members created via the “Submit Request” link, in addition to other relevant items which may have been created internally by the PBGC. It is common for plans not to have any items listed on this page. Generally, items with a “Complete” status should have an associated letter, viewable from the View Correspondence link. If you have any questions about the data displayed, please use the “Ask a Question” feature within the My PAA application and ensure the Request ID from the chart below is included in your question.

Note: For further details on any request type leading with “Plan Request – ” please click on the ‘Instructions’ link above. These items are categorized according to the Request Type selected during the Submit Request process.






Plan Name: TEST TEST DBP

Plan ID: 2312046


EIN/PN: 11111111/001

Check Status of Request

Show entries

Request ID 	Date Opened 	Request Type 	Status 	Date Closed 
680035	09/14/2020	Filing Did Not Post	Closed	10/19/2020
996621	03/20/2021	Refund Request	In Process	
996623	03/20/2021	Premium Penalty Waiver Request	In Process	

BACK TO PLAN DETA



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