How to View the Status of the Request
My Plan Administration Account (My PAA)

Last Updated:
September 7th, 2021
How to View the Status of the Request (e.g., Refund, RFR, etc.)

Login

- From the Home Page, click on the "Log in or Sign up" button to log in.
- Enter your Username into the field labeled username on the My PAA log in pop-up.
- Enter your Password into the field labeled "Password."
- Click on the "Log in" button.
Plan List Page

- Once you have logged in, click on the “Plan List” icon or link from the Home Page.

- From the Plan List Page, click on the “Plan Details” button for the plan you would like to view the status of the request for.
  - To view a request, the plan must be associated with your account.
  - Please keep in mind that you must be the Plan Admin or Plan Admin Rep to view a Refund Request. This option will not be available if you do not have this role associated with the account.
  - You can search or sort the columns to find a particular plan.
How to View the Status of the Request (e.g., Refund, RFR, etc.)

Plan Details Page

- Once you are on the Plan Details Page, click on the “Check Status of Request” link.
- This will provide a list of all requests submitted to PBGC after 12/31/2017.
How to View the Status of the Request (e.g., Refund, RFR, etc.)

Check Status of Request Page

- If you have any questions pertaining to items listed in this chart, please click on “Ask a Question” in the top of the toolbar and include the request ID. You may also refer to your Account Activity History, and directly respond to the open action listed.
  - Please refer to How to View My PAA Account Activity History Demo for more information.

- Generally, items with a “Complete” status should have an associated letter, viewable from the View Correspondence link on the Plan Details Page.

- It is common for plans to not have any items listed on the page. The phrase, “No results found.” will appear in the table.