

How to View the Status of the Request

My Plan Administration Account (My PAA)

Last Updated: January 13, 2025





Step-by-Step Instructions

PBGC

How to View the Status of the Request (e.g., Refund, RFR, etc.)

Login

- From the Home Page, click on the “My PAA Login” button to log in.
- You will need to log in to your Login.gov account to access your My PAA account.
 - For more details and step-by-step instructions on how to access your My PAA account via Login.gov please view PBGC’s [How to Log in to My PAA Using Login.gov?](#) Published Answer.

The screenshot displays the My PAA Login page. At the top, there is a navigation bar with the PBGC logo, "My Plan Administration Account", and a "My PAA LOGIN" button highlighted with a red box. Below the navigation bar, a message states: "You are accessing a system operated by the Pension Benefit Guaranty Corporation for Pension Plan Professionals; you acknowledge that you have read the Security and Privacy Notices". A red arrow points from the "My PAA LOGIN" button to a modal window titled "Please log in to continue". The modal contains the following text: "The PBGC has modified My PAA so that users will now log in to My PAA via Login.gov, a secure sign in service used by the public to sign in to participating government agencies. You will no longer be able to access your My PAA account via your old credentials (i.e., username and password), so if you don't already have a Login.gov account please create one to access your My Account. If you are new to My PAA or have been invited by another practitioner, please click on the 'Sign in with Login.gov' to begin creating your My PAA account. If you need further assistance, please refer to the following demos listed below. Please review the following material for more details: My PAA Login.gov FAQ Page Demo: Login to My PAA Using Login.gov Demo: Create New My PAA and Login.gov Account". A "Sign in with LOGIN.GOV" button is highlighted with a red arrow. Below the modal, there is a "CANCEL" button and a "Read" button. The page also features a sidebar with "My PAA Topics" and "Popular Published Answers".

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Plan List Page

- Once you have logged in to your My PAA account, click on the “Plan List” icon or link from the Home Page.

The screenshot displays the My PAA account interface. At the top, there is a navigation bar with the PBGC logo, "My PAA My Plan Administration Account", and links for Home, Contact PBGC, My PAA Demos, and Instructions. A search bar and a user profile dropdown (jane.doe.sm...) are also present. Below the navigation bar, a message states: "You are accessing a system operated by the Pension Benefit Guaranty Corporation for Pension Plan Professionals; you acknowledge that you have read the Security and Privacy Notices". A red banner below this message reads: "New Year, New Look, same My PAA! PBGC is redesigning My PAA starting with the Home Page and Filing Details Page, see the details [here](#)." The main content area features a sidebar on the left with "My PAA Topics" including "New Year, New Look, same My PAA!", "Now accepting 2024 Filings", "What's new in My PAA & Login Process", "How to Make a Payment?", "Automated Filing Status Transitions and Emails", "PBGC's Premium Disaster Relief Policy", and "Scheduled Outages". The main content area has a background image of cherry blossoms over water and a vertical menu of blue buttons: "Create New / Add Existing Plan", "Plan List", "In-Process Filings", "Upload or Import Filings", and "View Upload History". The "Plan List" button is highlighted with a red box and a red arrow pointing to it. At the bottom of the page, it says "Supported Browsers: Google Chrome 124.0+, Microsoft Edge 124.0+, Firefox 125.0+ (Release 5.7 as of 04/21/2024)".

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Plan Details Page

- From the Plan List page, click on the Plan Name link you wish to check on the status of a previously submitted request for, and then you will automatically be redirected to the Plan Details page.

An official website of the United States government Here's how you know

PBGC My PAA My Plan Administration Account Home Contact PBGC My PAA Demos Instructions Search instructions, keywords

You are accessing a system operated by the Pension Benefit Guaranty Corporation for Pension Plan Professionals; you acknowledge that you have read the Security and Privacy Notices

New Year, New Look, same My PAA! PBGC is redesigning My PAA starting with the Home Page and Filing Details Page, see the details [here](#).

My PAA Topics

- New Year, New Look, same My PAA!
- Now accepting 2024 Filings
- What's new in My PAA & Login Process
- How to Make a Payment?

Create New / Add Existing Plan

Plan List

In-Process Filings

Upload or Import Filings

Upload History

Microsoft Edge 124.0+, Firefox 125.0+

Search All Published Answers

and Plan Administrators. If you

Plans in your My PAA Account

The below list consists of all of your Plans. You can use the Create New Filing column buttons to create new filings based on your Role. You can use the Latest Filing Status column buttons to complete the next step for each Filing based on your Role(s). Use the Links in the Filing ID and Plan Name columns to see its corresponding details page.

Filter by Latest Filing Status

Show 10 entries Search:

Create New Filing	Plan ID	EIN	PN	Plan Name	Latest Filing Update	Latest Filing ID	Latest PYC	Latest Filing Status
	2420303	131311313	121	MY PAA 2.0 PROD CUT OVER CREATE TEST PLAN UPDATE	07/26/2024	539331		Draft
	86264	123456789	001	SPECIAL NON-PREMIUM TRANSACTIONS	06/05/2024	500753	01/01/2022	Submitted
	2420311	898989898	898	PRACTITIONER REMOVED FROM ANOTHER PLAN	11/01/2023	506658	01/01/2023	Draft

Showing 1 to 3 of 3 entries

First 1 Last

Go To Plan Details Page

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Plan Details Page

- Below the Plan Details are the premium-related action buttons. Click on the “View Request Status” button to access all notifications that were sent to the plan.

[Return to Plan List](#)

Plan Details Page

Plan Name:	Plan ID:	Plan Status:	EIN:	PN:	Effective Date:	Plan Sponsor:
MY PAA 2.0 PROD CUT OVER CREATE TEST PLAN UPDATE	2420303	Active	131311313	121	04/24/2021	No Value

[Create Filing](#) [Submit Request](#) [Manage Roles](#) [Payment Voucher](#) [Submit Payment](#)

[View Request Status](#) [View Correspondence](#) [Account History](#)

[Premium Filings](#) [Team Members](#) [Admin/Contact Details](#) [My PAA Payment Summary](#)

Premium Filings

The table below lists all premium filings for this Plan (EIN/PN). To navigate to the Filing Details page for a specific filing, place your cursor over the desired Filing ID and select the Filing Details button. To view/print a PDF version of your filing, select the Filing Receipt button for the appropriate row. To amend a previously submitted filing, select the Amend button for the appropriate row.

Show entries Search:

Filing ID	PYC	Submit Date	Status	Action	View PDF
553395	01/04/2020	11/20/2024	Submitted	Amend	Filing Receipt

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Check Status of Request Page

- If you have any questions pertaining to items listed in this chart, please click on the “Contact PBGC” link at the top of the toolbar for the different methods on how to reach out to the Premiums Customer Service Department.
 - Please ensure you enable pop-ups in your browser.
- Generally, items with a “Complete” status should have an associated letter, viewable from the View Correspondence link on the Plan Details Page.
- It is common for plans to not have any items listed on the page. The phrase, “No results found.” will appear in the table

The chart below displays the detail of certain plan specific requests which the PBGC is tracking, created after 12/31/2017. The chart includes all requests that filing team members created via the “Submit Request” link, in addition to other relevant items which may have been created internally by the PBGC. It is common for plans not to have any items listed on this page. Generally, items with a “Complete” status should have an associated letter, viewable from the View Correspondence link. If you have a question, please use the “Ask A Question” feature, which can be accessed by the “Contact PBGC” link on the toolbar above.

Note: For further details on any request type leading with “Plan Request – ” please click on the ‘Instructions’ link above. These items are categorized according to the Request Type selected during the Submit Request process.

Plan Name: MY PAA 2.0 PROD CUT OVER CREATE TEST PLAN UPDATE
Plan ID: 2420303
EIN/PN: 131311313/121

Check Status of Request

Show 10 entries

Request ID	Date Opened	Request Type	Status	Date Closed
734481	12/22/2021	Plan Request - NFE Response	Complete	01/12/2022
804557	10/23/2022	Plan Request - No Action Required	Complete	10/24/2022
723063	10/18/2021	Filing Did Not Post	Closed	10/18/2021