How to Add/Remove and Update Roles for a User in My PAA

My Plan Administration Account (My PAA)

Last Updated: January 13, 2025

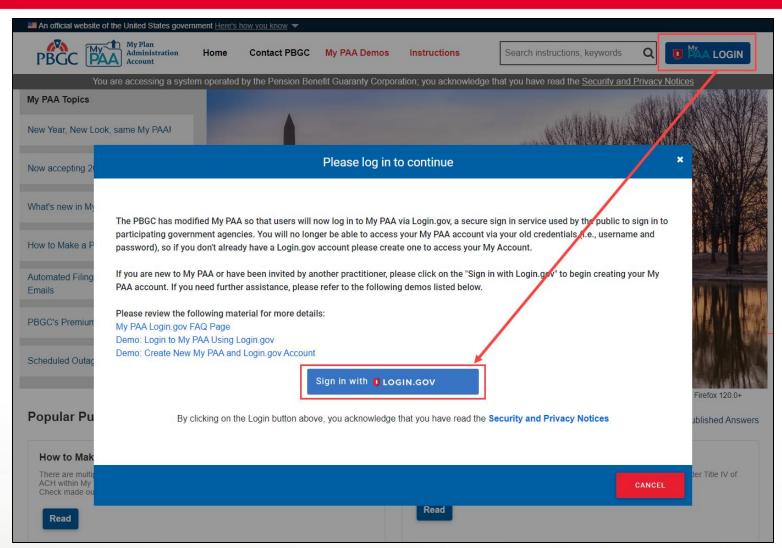


Step-by-Step Instructions

PBGC

Login

- From the Home Page, click on the "My PAA Login" button to log in.
- You will need to log in to your Login.gov account to access your My PAA account.
 - For more details and step-by-step instructions on how to access your My PAA account via Login.gov please view PBGC's How to Log in to My PAA Using Login.gov? Published Answer.

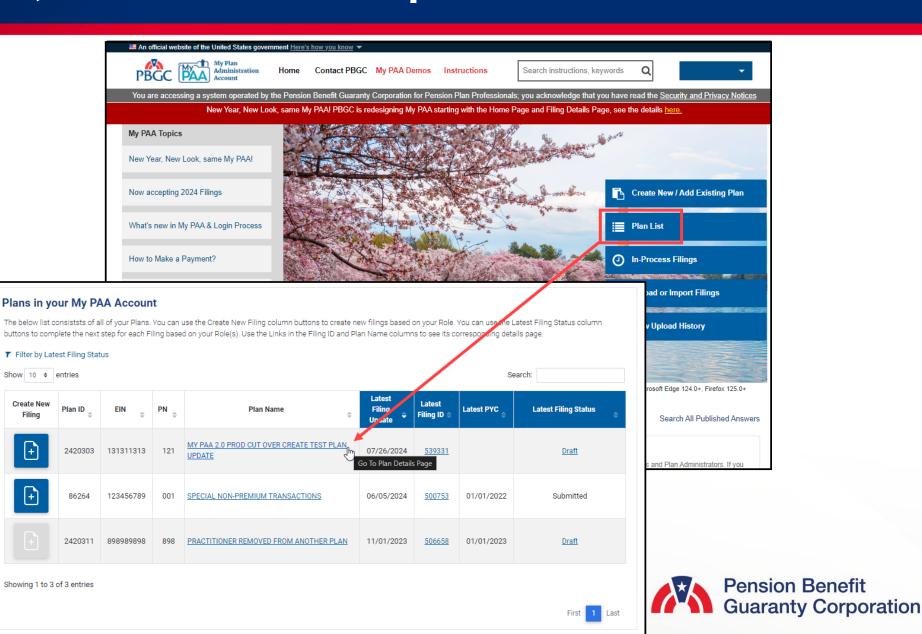




Plan List Page

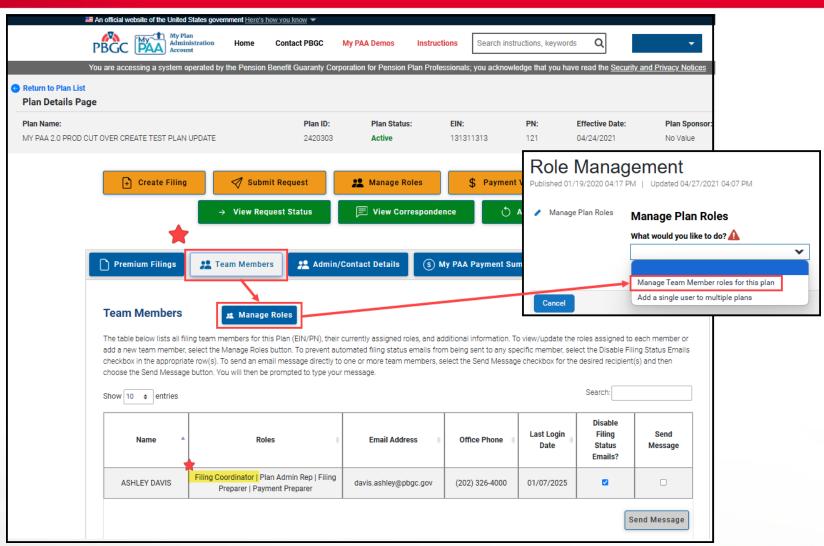
- Once you have logged in, click on the "Plan List" button from the Home Page.
- From the Plan List Page click on the Plan Name link for the plan you are currently assigned the Filing Coordinator role for, so that you can add/edit a team member.

Create New



Plan Details & Role Management Pages

- - Please note that you may only add/remove filing team members or update the roles of filing team members as a Filing Coordinator

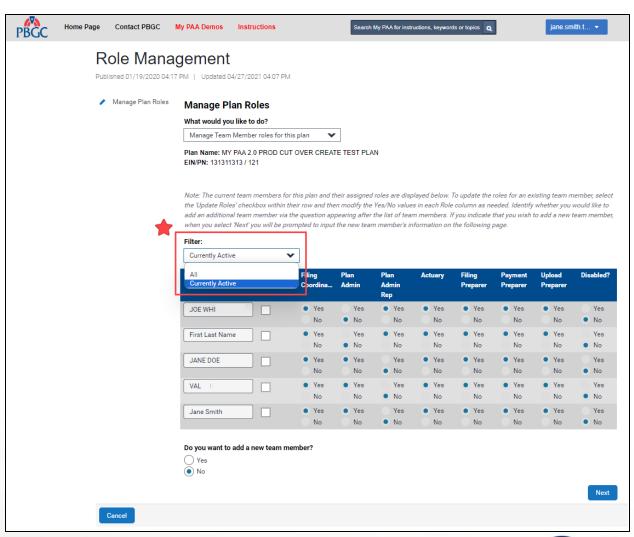




Role Management Page

View Active/Inactive Filing Members

- A list of all active filing members associated with this plan will be displayed (this is the default view) on the Manage Plan Roles Page.
- You can view all associated filing members, including inactive members, by changing the "Filter" dropdown to "All."
- Once the appropriate filter has been selected, click the "Next" button.



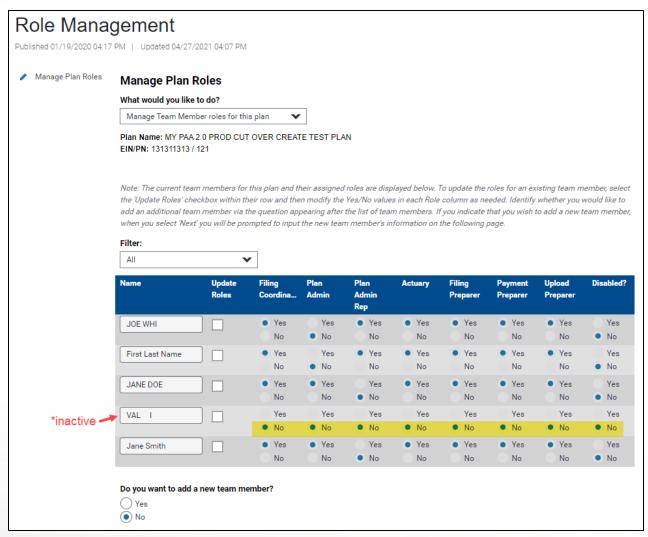


Role Management Page

View Active/Inactive Filing Members

- Active filing members have at least one role associated with their account for the corresponding plan (i.e., one "Yes" radio button is selected).
- Inactive filing members do not have any roles associated with their account for the corresponding plan (i.e., the "No" radio button is selected for all roles.

*Note: Inactive Practitioners will no longer be associated with the Plan and will not receive any sort of email/notification from PBGC relating to the particular plan.

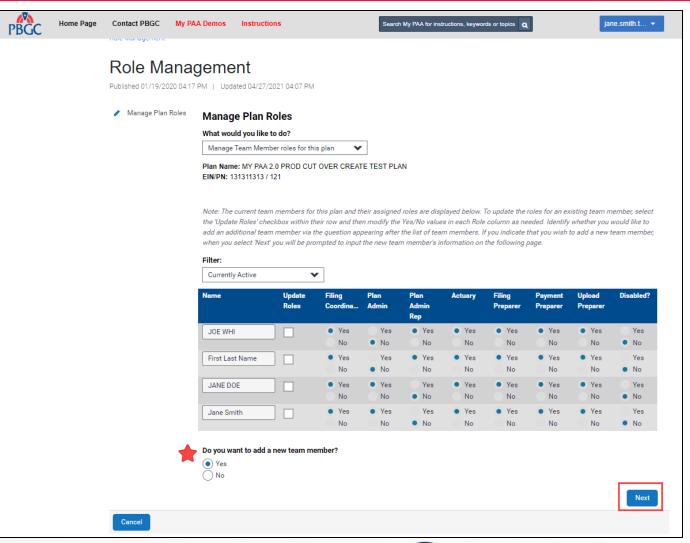




Role Management Page

Add a New Filing Member

 To add a new filing member, select the "Yes" radio button to the question, "Do you want to add a new team member?" and click the "Next" button.

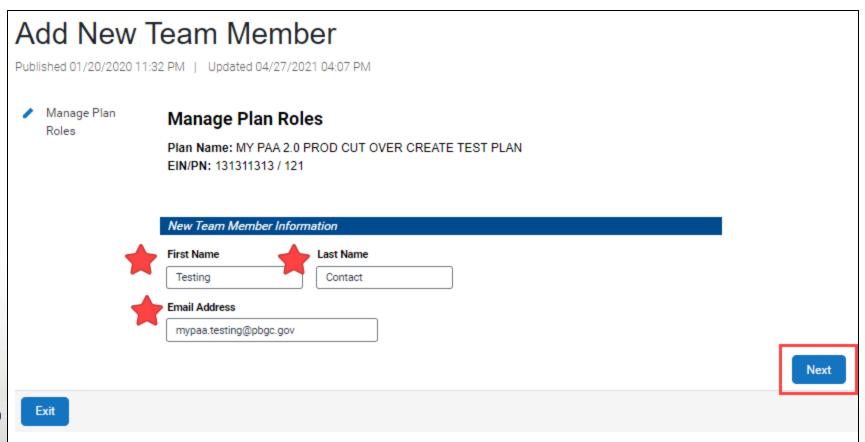




Role Management Page

Add a New Filing Member

 Enter the First Name, Last Name, and Email Address of the member you want to add to the plan, and then click the "Next" button.

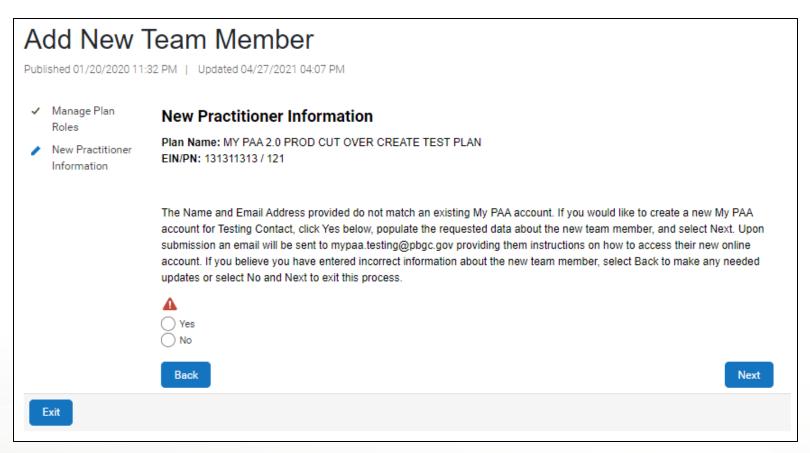




Role Management Page

Add a New Filing Member

- If you arrive to this page and know that the filing team member you wish to add to the plan already has a My PAA account, click on the "Back" button and ensure you have entered the correct First Name, Last Name, and Email Address that is associated with their My PAA account. Then skip to slide 11.
- If the filing team member does not have a My PAA account you can get the process started for them by selecting the "Yes" radio button, and then clicking the "Next" button.
- If the filing team member does not have a My PAA account and you do not wish to start the process of creating their My PAA account, select the "No" radio button and click the "Next" button to exit the process.

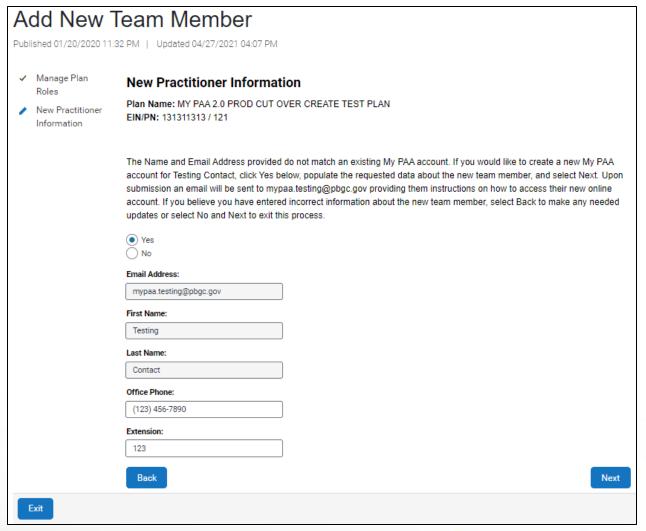




Role Management Page

Add a New Filing Member

 If the filing team member does not have a My PAA account and you choose to start the process of creating an account for them, provide their office phone number and extension (if applicable), then click the "Next" button.

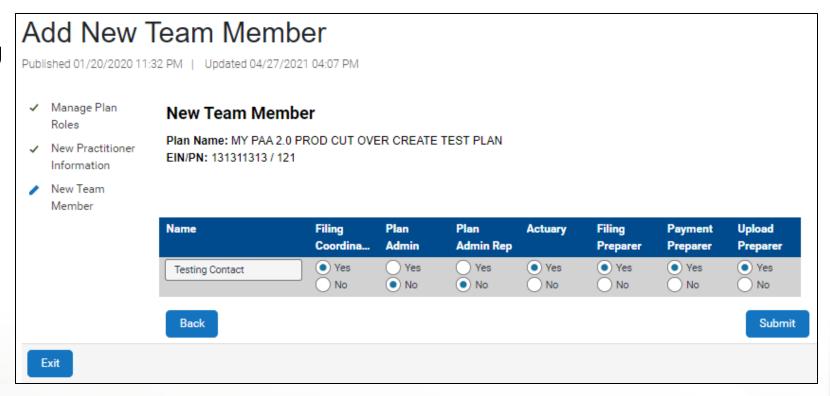




Role Management Page

Add a New Filing Member

- Assign the appropriate roles to the new filing team member by selecting the "Yes" radio button for the corresponding role.
- If you do not wish to grant the new filing team member with a specific role, select the "No" radio button for the corresponding role.
 - Please ensure every role is answered with either "Yes" or "No," then click the "Submit" button.
- Once the request has been submitted, the new filing team member will receive an automated email (to the email address you provided) from My PAA with additional instructions on how to complete their account creation.

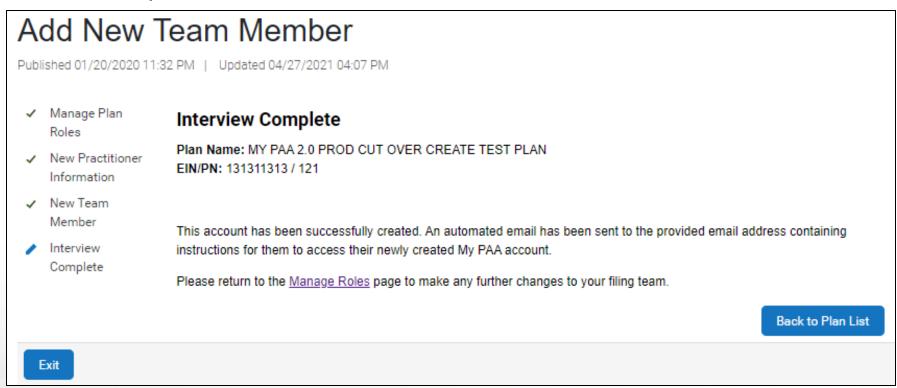




Role Management Page

Add a New Filing Member

 After submitting the request for the addition of the new filing team member, return to the Manage Plan Roles Page to view the update.

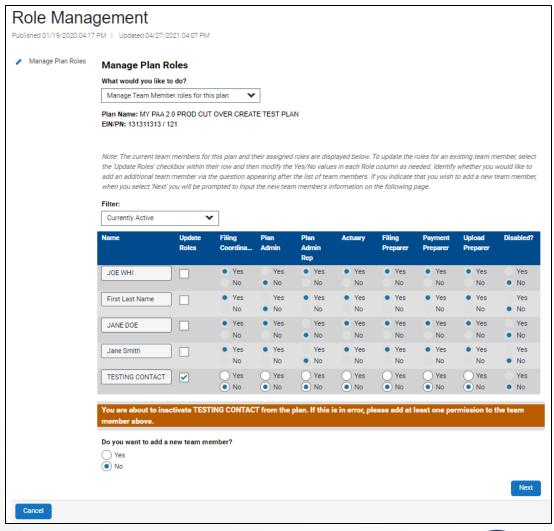




Role Management Page

Removing a Filing Team Member/Plan from your My PAA Account

- If you want to inactivate a filing team member or remove a plan from your account, remove all associated roles:
 - Check the "Update Roles" checkbox for the corresponding filing team member.
 - Select the "No" radio button for all listed roles.
- This action will trigger a warning indicating that this will inactivate the filing team member from the plan.
- Click the "Next" button if you wish to continue with the action
- Click the "Cancel" button if you wish to keep the filing team member associated with the plan and keep all their corresponding roles the same.

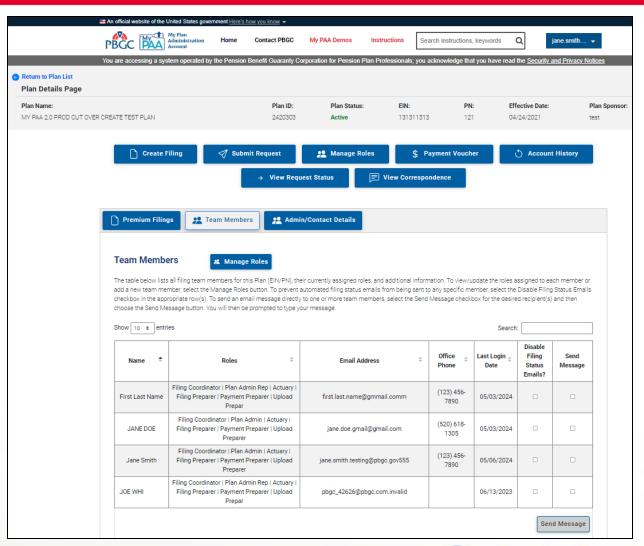




Role Management Page

Removing a Filing Member

- After submitting the request to remove the filing team member from the plan, return to the Manage Plan Roles Page to view the update.
 - Reminder: You will still be able to view all previously associated practitioners by changing the filter to "All," which will include all inactive filing team members.
- If you are removing yourself from a plan, once you set all the radio buttons to "No" and click the "Next" button, you will no longer be affiliated with the plan and you will not be able view any plan information via My PAA.

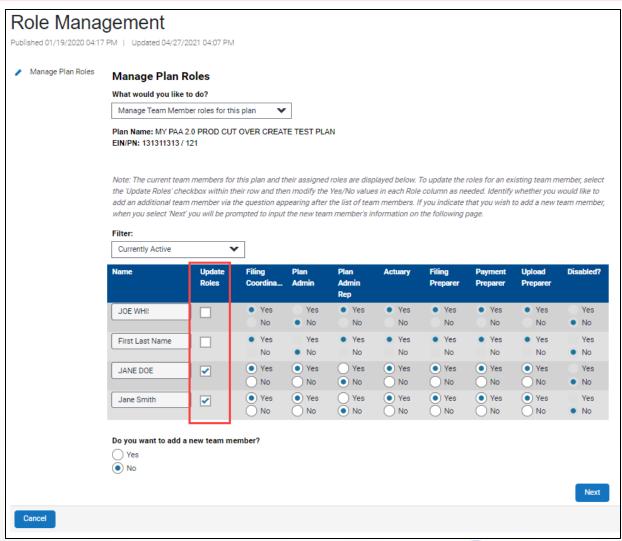




Role Management Page

Update Filing Roles

- If you wish to update the roles of an active filing team member, simply click the "Update Roles" checkbox, and then assign the appropriate roles to the filing team member by selecting the "Yes" radio button for the corresponding role.
- If you wish to remove a role from a specific filing team member, select the "No" radio button for the corresponding role.
- Please ensure every role is answered with either a "Yes" or "No," then click the "Next" button.
- You may edit the roles for multiple team members at one time by clicking the "Update Roles" checkbox for everyone you'd like to update.





Role Management Page

Update Filing Roles

 After submitting the request to update the roles of the filing team member(s) you will be redirected to the Plan Details page, where you can see the updates in the Team Members section.

