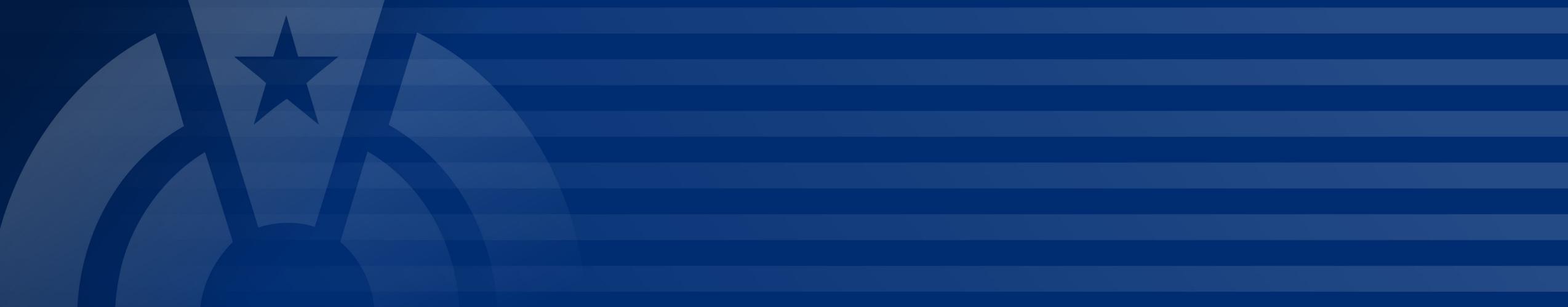


How to View the Status of the Request

My Plan Administration Account (My PAA)

Last Updated: May 06, 2024





Step-by-Step Instructions

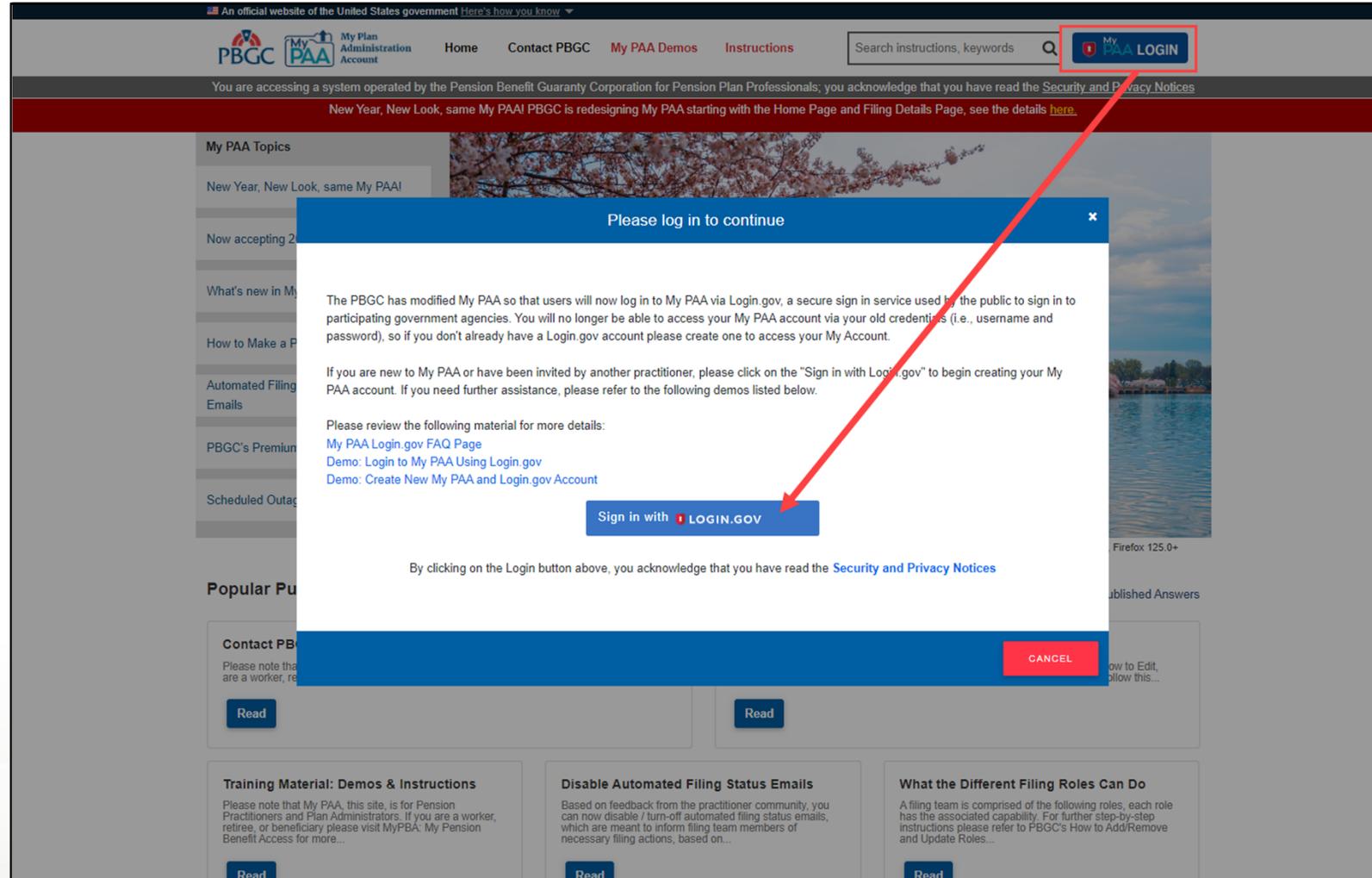


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How to View the Status of the Request (e.g., Refund, RFR, etc.)

Login

- From the Home Page, click on the “My PAA Login” button to log in.
- You will need to log in to your Login.gov account to access your My PAA account.
 - For more details and step-by-step instructions on how to access your My PAA account via Login.gov please view PBGC’s [How to Log in to My PAA Using Login.gov?](#) Published Answer.



The screenshot shows the My PAA Login page. At the top right, there is a "My PAA LOGIN" button highlighted with a red box. A red arrow points from this button to a "Sign in with LOGIN.GOV" button in a modal window. The modal window has a blue header "Please log in to continue" and contains the following text:

The PBGC has modified My PAA so that users will now log in to My PAA via Login.gov, a secure sign in service used by the public to sign in to participating government agencies. You will no longer be able to access your My PAA account via your old credentials (i.e., username and password), so if you don't already have a Login.gov account please create one to access your My Account.

If you are new to My PAA or have been invited by another practitioner, please click on the "Sign in with Login.gov" to begin creating your My PAA account. If you need further assistance, please refer to the following demos listed below.

Please review the following material for more details:

- [My PAA Login.gov FAQ Page](#)
- [Demo: Login to My PAA Using Login.gov](#)
- [Demo: Create New My PAA and Login.gov Account](#)

At the bottom of the modal, there is a "Sign in with LOGIN.GOV" button and a "CANCEL" button. Below the modal, there is a link: "By clicking on the Login button above, you acknowledge that you have read the [Security and Privacy Notices](#)".

How to View the Status of the Request (e.g., Refund, RFR, etc.)

Plan List Page

- Once you have logged in to your My PAA account, click on the “Plan List” icon or link from the Home Page.

The screenshot displays the My PAA account dashboard. At the top, there is a navigation bar with the PBGC logo, "My PAA My Plan Administration Account", and links for Home, Contact PBGC, My PAA Demos, and Instructions. A search bar and a user profile dropdown (jane.doe.sm...) are also present. Below the navigation bar, a red banner contains the text: "New Year, New Look, same My PAA! PBGC is redesigning My PAA starting with the Home Page and Filing Details Page, see the details [here](#)." The main content area features a sidebar on the left with "My PAA Topics" including "New Year, New Look, same My PAA!", "Now accepting 2024 Filings", "What's new in My PAA & Login Process", "How to Make a Payment?", "Automated Filing Status Transitions and Emails", "PBGC's Premium Disaster Relief Policy", and "Scheduled Outages". The central area shows a large image of cherry blossoms over a lake. On the right side of this image, a vertical menu of blue buttons is displayed: "Create New / Add Existing Plan", "Plan List" (highlighted with a red box and a red arrow), "In-Process Filings", "Upload or Import Filings", and "View Upload History". At the bottom of the page, there is a footer with the text: "Supported Browsers: Google Chrome 124.0+, Microsoft Edge 124.0+, Firefox 125.0+ (Release 5.7 as of 04/21/2024)".

How to View the Status of the Request (e.g., Refund, RFR, etc.)

Plan Details Page

- From the Plan List page, click the plan name you wish to check on the status of a previously submitted request for, then you will be able to click on “View Plan Details” link that appear. You will automatically be redirected to the Plan Details page.

The screenshot displays the PBGC My PAA Account interface. At the top, there is a navigation bar with links for Home Page, Contact PBGC, My PAA Demos, and Instructions. A user profile dropdown shows 'jane.doe.s...'. A red banner below the navigation bar contains the message: 'New Year, New Look, same My PAA! PBGC is redesigning My PAA starting with the Home Page and Filing Details Page, see the details here.' The main heading is 'Plans in your My PAA Account'. Below this, there is a search bar and a filter section for 'Latest Filing Status Filter' with options for Draft, Pending Payment Info, and Upload Cancelled. A table lists three plans, each with a 'Create Filing' button. The first plan, 'MY PAA 2.0 PROD CUT OVER CREATE TEST PLAN UPDATE', is highlighted with a red star and a red box. A red arrow points from this plan to a zoomed-in view of the 'View Plan Details' button. The zoomed-in view shows the button clearly, along with the plan's details: Plan ID 2420303, EIN 131311313, PN 121, Latest Filing Update 04/29/2024, Latest Filing ID 536831, Latest PYC 01/01/2020, and Latest Filing Status Upload Cancelled.

Create Filing	Plan ID	EIN	PN	Name	Latest Filing Update	Latest Filing ID	Latest PYC	Latest Filing Status
CREATE FILING	2420303	131311313	121	MY PAA 2.0 PROD CUT OVER CREATE TEST PLAN UPDATE	04/29/2024	536831	01/01/2020	Upload Cancelled
CREATE FILING	86264	123456789	001	SPECIAL NON-PREMIUM TRANSACTIONS	04/22/2024	536378	02/01/2024	Pending Payment Info
CREATE FILING	2420311	898989898	898	PRACTITIONER REMOVED FROM ANOTHER PLAN	11/01/2023	506658	01/01/2023	Draft

How to View the Status of the Request (e.g., Refund, RFR, etc.)

Plan Details Page

- Below the Plan Details are the premium-related action buttons. Click on the “View Request Status” button to access all notifications that were sent to the plan.

An official website of the United States government [Here's how you know](#)

PBGC My PAA My Plan Administration Account Home Contact PBGC My PAA Demos Instructions Search instructions, keywords

You are accessing a system operated by the Pension Benefit Guaranty Corporation for Pension Plan Professionals; you acknowledge that you have read the [Security and Privacy Notices](#)

[Return to Plan List](#)
Plan Details Page

Plan Name: MY PAA 2.0 PROD CUT OVER CREATE TEST PLAN Plan ID: 2420303 Plan Status: Active EIN: 131311313 PN: 121 Effective Date: 04/24/2021 Plan Sponsor: test

Create Filing Submit Request Manage Roles Payment Voucher Account History

View Request Status View Correspondence

Premium Filings Team Members Admin/Contact Details

Premium Filings

The table below lists all premium filings for this Plan (EIN/PN). To navigate to the Filing Details page for a specific filing, place your cursor over the desired Filing ID and select the Filing Details button. To view/print a PDF version of your filing, select the Filing Receipt button for the appropriate row. To amend a previously submitted filing, select the Amend button for the appropriate row.

Show 10 entries Search:

Filing ID	PYC	Submit Date	Status	Action	View PDF
505203	01/01/2020		Pending Actuary Approval	Filing Details	Filing Receipt
505202	01/01/2020	04/29/2024	Submitted	Amend	Filing Receipt

How to View the Status of the Request (e.g., Refund, RFR, etc.)

Check Status of Request Page

- If you have any questions pertaining to items listed in this chart, please click on the “Contact PBGC” link at the top of the toolbar for the different methods on how to reach out to the Premiums Customer Service Department.
 - Please ensure you enable pop-ups in your browser.
- Generally, items with a “Complete” status should have an associated letter, viewable from the View Correspondence link on the Plan Details Page.
- It is common for plans to not have any items listed on the page. The phrase, “No results found.” will appear in the table

The chart below displays the detail of certain plan specific requests which the PBGC is tracking, created after 12/31/2017. The chart includes all requests that filing team members created via the “Submit Request” link, in addition to other relevant items which may have been created internally by the PBGC. It is common for plans not to have any items listed on this page. Generally, items with a “Complete” status should have an associated letter, viewable from the View Correspondence link. If you have a question, please use the “Ask A Question” feature, which can be accessed by the “Contact PBGC” link on the toolbar above.

Note: For further details on any request type leading with “Plan Request – ” please click on the ‘Instructions’ link above. These items are categorized according to the Request Type selected during the Submit Request process.

Plan Name: MY PAA 2.0 PROD CUT OVER CREATE TEST PLAN UPDATE
Plan ID: 2420303
EIN/PN: 131311313/121

Request ID	Date Opened	Request Type	Status	Date Closed
734481	12/22/2021	Plan Request - NFE Response	Complete	01/12/2022
804557	10/23/2022	Plan Request - No Action Required	Complete	10/24/2022
723063	10/18/2021	Filing Did Not Post	Closed	10/18/2021